

Stephanie Diaz, DMD

24 Hour Appointment Cancellation Policy

Stephanie Diaz, DMD has a 24 hour cancellation/rescheduling policy.

If an appointment is missed, canceled or changed with less than 24 hours notice, there will be a \$50 charge.

Dr Diaz realizes that there are many things that come up in people's day to day lives. While truly sympathetic, she cannot absorb the financial responsibility of last minute cancellations.

The office does not double book appointment times but rather reserves specific times for each patient affording individual care.

In fairness to all patients, this policy is in effect regardless of the reason for the cancellation.

Thank you for your understanding and cooperation.

Sincerely,
Dr Diaz and staff